

**BOOKING CONDITIONS
FOR COTTAGES
TY DRAW & GLOWTY, TRELEDDYD FAWR, ST DAVIDS**

The Hiring Contract is between the Hirer and the owners of the cottages, Mr J A & Mrs J Warren. Any booking incorporates the conditions set out below.

1. The property must be used by the Hirer for holiday purposes only.
2. The Hirer is the person stated on and signing the Booking Form.
3. Provisional bookings can be made by phone, letter or email. The booking form (which will be provided) must be completed, signed and returned, together with a minimum deposit of 30% of the rental total within seven days in order to secure the booking.
4. The balance must be paid no less than 2 months before the start of the holiday. If the start of the holiday is within 2 months of the booking date then the full amount due upon booking.
5. The period of let runs from 4pm (or earlier by arrangement) on the day of arrival, until 10am on the day of departure.
6. The Owners accept no liability to any hirer or other party member for any personal injury, loss or damage to property or money.
7. The Hirer is responsible for the cottage and undertakes to take all reasonable care of it. To keep it secure and in a clean and tidy condition and to report any breakage or damage immediately to the owner and to make adequate payment to cover the loss.
8. Under no circumstances can the prescribed number of persons per property be exceeded without the express consent of the owner.
9. The Owners and/or their representative retain the right to enter the property at any time.
10. Linen. Rental of the cottages includes freshly laundered towels bed linen (sheets, pillow cases and duvet covers) but not cot linen. If you book more than 1 week then fresh linen will be delivered each subsequent Saturday if requested.
11. Cots and high chairs will be provided on request.
12. Electricity, oil central heating and hot water is available at all times at no extra cost. The multi-fuel stoves are fuelled for one day but extra fuel can be purchased locally.
13. Should the property be unavailable on the day stated all monies will be refunded without question. In no event shall the liability of the owners to the Hirer exceed the rental paid for the property.
14. While every effort is made to provide the amenities advertised, no liability will fall on the Owners should restrictions be applied in the event of floods, drought, power cuts or any circumstance outside the control of the Owners.
15. Any complaint arising either on arrival or once occupation has commenced must be brought to the Owners attention immediately so that they may investigate and endeavour to rectify any fault. Complaints will not be considered after the period of rental has ended.
16. We recommend that you take out cancellation insurance through your own insurance broker or any other advertised medium.